

**BARE BOAT  
YACHT CHARTERS  
IN CROATIA**

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BOOKING  
TERMS &  
CONDITIONS  
2024



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## PAYMENT & CANCELLATION POLICY

### 01. PRICES

- ▶ All prices in Euro
- ▶ Prices & Terms subject to change without prior notice.
- ▶ Items marked (\*) are by independent providers, non-commissionable, subject to availability, payable prior to embarkation at base on embarkation by Charterer directly or in advance via Bank Transfer, unless otherwise specified.
- ▶ In the unlikely event of an administrative error leading to an incorrect price being published, we reserve the right to correct it.

### 02. PAYMENTS

All payments in Euro. All amounts must be received in full, in cleared funds net of payment / credit card / banking commissions and expenses.

### 03. CHARTER PRICE PAYMENT

- ▶ 30% of the total charter fee due & payable upon reservation to confirm booking.
- ▶ 20%, of the total charter fee due and payable 75 days prior to embarkation.
- ▶ 50% Balance payment due 35 days prior to embarkation.

#### Extras' Payment

All items marked with (\*) (e.g. transit log, crew arrangements, optional equipment & services) to independent providers, are payable prior to embarkation, at base, directly by Charterer unless otherwise specified.

### 04. BOOKING CANCELLATION POLICY

#### Charter Price

Time of Cancellation (Notification to Istion in Writing)	Amount Due / Retained
up to 75 days prior to departure	30% of total charter price
75 to 35 days prior to departure	50% of total charter price
less than 35 days prior to departure	100% of total charter price

### Crew Arrangements

Time of Cancellation (Notification to Istion in Writing)	Amount Due / Retained
1 to 35 days prior to departure	50% of total price
On date of departure	100% of total price

### No-show cancellation

100% of all amounts including charter price, mandatory/optional extras and any crew is due.

### Istion cancellation guarantee

In any event of cancellation, Istion guarantees that in case the yacht is re-let under same conditions (i.e. charter period, price etc.), any payments received will be credited for use on future charter booking. Credit can be used only for future charters embarking no later than October 30th of the following year.

## DISCOUNTS

### 05. CHARTER RATE DISCOUNTS

- ▶ **2 week charter:** -5%
- ▶ **3 week charter:** -10%
- ▶ **4 week charter:** -15%
- ▶ **Early booking (till 31/12/2023):** -10%
- ▶ **Boat show:** -5%
- ▶ **Repeat Istion Client:** -5%
- ▶ **Istion World Club Members:** -5%
- ▶ **Multiple bookings:** -5%
- ▶ **Maximum total discount combined:** -15%

## CHARTER BASES

### 06. EMBARKATION

On charter period start date, from **17:00**hrs. Yacht delivered cleaned, disinfected, with fresh clean linens, full in fuel & water.

### 07. DISEMBARKATION

On charter period end date, by **09:00**hrs. Yacht to be redelivered in same condition as received, full in fuel & water.

### 08. RETURN TO DISEMBARKATION PORT-CHECK IN/OUT

- ▶ Compulsory return to redelivery base the evening before disembarkation, latest by **18:00**hrs.
- ▶ Time needed for check in/out procedures is part of the charter period.

## CHARTER RATE INCLUSIONS & EXCLUSIONS

### 09. CHARTER RATES INCLUDE

- ▶ Use of yacht with her equipment
- ▶ Yacht Insurance
- ▶ VAT at current rate 13%
- ▶ Broker's commission (20%)
- ▶ Welcome kit
- ▶ Clean Linens (bed sheets & bath towels, one set per person per week, for up to 2 weeks max)
- ▶ Outboard Motor & first fill of gasoline
- ▶ 1x full spare bottle of cooking gas
- ▶ Berthing fees for first & last night at the marina/port
- ▶ Wi-Fi onboard
- ▶ Final cleaning

### 10. CHARTER RATES DO NOT INCLUDE

- ▶ Charter Expenses (e.g. transit log, fuel & water consumption, berthing & canal fees, tourist tax, provisioning, charterer's expenses & extras).
- ▶ Special Arrangements (e.g. airport pickup & transfers, early check-in, advance provisioning etc.)
- ▶ Other Insurance (e.g. traveler's insurance, trip cancellation or curtailment, personal items, skipper's liability).
- ▶ Crew (i.e. skipper/cook).
- ▶ Water toys, equipment, or services listed as extras.



## EXTRAS OBLIGATORY

### 11. TRANSIT LOGS AND OPTIONAL COMBO DEALS\* FOR UP TO 2 WEEKS CHARTERS

#### ▶ Monohulls up to 41ft

**Obligatory Transit log: €220**

• **SUP, BBQ & WIFI COMBO** including Transit log, SUP, BBQ & 100GB internet: **€360** (save €140)

• **SUP & BBQ COMBO** including Transit log, SUP & BBQ: **€340** (save €120)

• **SUP COMBO** including Transit log & SUP: **€280** (save €60), available at limited time, until 31/01/2024.

#### ▶ Monohulls 42-46ft

**Obligatory Transit log: €250**

• **SUP, BBQ, WIFI COMBO** including Transit log, SUP, BBQ & 100GB internet: **€390** (save €140)

• **SUP & BBQ COMBO** including Transit log, SUP & BBQ: **€370** (save €120)

• **SUP COMBO** including Transit log & SUP: **€310** (save €60), available at limited time, until 31/01/2024.

#### ▶ Monohulls 47-51ft

**Obligatory Transit log: €300**

• **SUP, BBQ, WIFI COMBO** including Transit log, SUP, BBQ & 100GB internet: **€440** (save €140)

• **SUP & BBQ COMBO** including Transit log, SUP & BBQ: **€420** (save €120)

• **SUP COMBO** including Transit log & SUP: **€360** (save €60), available at limited time, until 31/01/2024.

#### ▶ Catamarans up to 40ft

**Obligatory Transit log: €350**

• **SUP, BBQ, WIFI COMBO** including transit log, SUP, BBQ & 100GB internet: **€490** (save €140)

• **SUP & BBQ COMBO** including Transit log, SUP & BBQ: **€470** (save €120)

• **SUP COMBO** including Transit log & SUP: **€410** (save €60), available at limited time, until 31/01/2024.

#### ▶ Catamarans 41-43ft

**Obligatory Transit log: €380**

• **SUP, BBQ, WIFI COMBO** including transit log, SUP, BBQ & 100GB internet: **€520** (save €140)

• **SUP & BBQ COMBO** including Transit log, SUP & BBQ: **€500** (save €120)

• **SUP COMBO** including Transit log & SUP: **€440** (save €60), available at limited time, until 31/01/2024.

#### ▶ Catamarans 44-46ft

**Obligatory Transit log: €420**

• **SUP, BBQ, WIFI COMBO** including transit log, SUP, BBQ & 100GB internet: **€560** (save €140)

• **SUP & BBQ COMBO** including Transit log, SUP & BBQ: **€540** (save €120)

• **SUP COMBO** including Transit log & SUP: **€480** (save €60), available at limited time, until 31/01/2024.

Non commissionable, payable by cash/ credit card directly by the Charterer at base prior to embarkation, or in advance via Bank Transfer.

## 12. SECURITY DEPOSIT

Before embarkation, Charterer will deliver at Charter Base a Security Deposit of such amount as listed on pricelist and confirmed by offer statement. Cash payment and credit cards (VISA or MasterCard) are accepted. Debit cards & AMEX not accepted. The Security Deposit is non-commissionable and applicable per insured event (damage or loss). Should an incident covered by the Security Deposit occur during the charter, the Charterer must replenish the Security Deposit to the initial amount to continue the charter, having sufficient coverage for any other incident. In any other case, Stakeholder and / or Owner retain the right to treat the charter agreement as having been breached by Charterer and end the charter.

At the end of charter, such deposit shall be refunded to Charterer, without interest, if not required to be used for any liability, indebtedness, loss, or damage caused because of any breach of booking conditions or because of any damage or loss caused to the yacht or its contents, by the charter clients and skipper.

If required to be used for an amount of liability, indebtedness, damage or loss which is less than the Security Deposit, Charterer shall be refunded, as relevant, part of the Security Deposit as soon as reasonably possible after the damage has been repaired or the repair costs

have been ascertained or the liability, indebtedness or loss has been settled or ascertained. In the event of any disagreement over liability, damage or loss, Istion Adriatic doo. shall retain the relevant Security Deposit paid until the dispute is resolved.

Retention of the security deposit will not in any way limit or prejudice any claim over and above the sum of the security deposit paid, where the loss or damage was in excess of the security deposit and was either caused by or pertains to illegal actions, or fraudulent behavior, or gross negligence or reckless conduct of Charterer or where under any circumstances the insured under the yacht's insurance policy will not receive full compensation of loss or damage suffered, due to Charterer's actions or omissions. The Charterer shall then remain liable for the balance of any such losses or damages incurred over and above the sum of the security deposit by Charterer.

## OPTIONAL EXTRAS

### 13. SECURITY DEPOSIT REDUCTION\*

Charterer can opt to reduce the security deposit by converting part of the deposit to non-refundable as per following scheme:

	NON REFUNDABLE DEPOSIT/WEEK	+ PLUS REFUNDABLE DEPOSIT
<b>Sailing Yachts</b>		
up to 41ft	€250	€400
41-46ft	€300	€500
47-51ft	€350	€600
<b>Catamarans</b>		
up to 40ft	€350	€700
41-43ft	€380	€750
44-46ft	€400	€800

The Security deposit Reduction of applies per insurable event (damage or loss). This means that should an incident occur, in order to be covered against a 2nd incident, the Charterer must replenish the Security deposit Reduction to the initial amount. If the damage per insurable exceeding the provided amount will be covered by yacht's insurance. Also, if the loss or dam-



age of the auxiliary equipment of the vessel (damage or loss of the outboard motor & dinghy) exceeding the amount will be covered by the Charterer.

#### **14. OPTIONAL CREW SERVICES\***

▶ **Freelance Skipper:** €200 / day

▶ **Freelance Hostess:** €180 / day

▶ **Freelance Cook:** €200 / day

(all prices do not include provisioning)

Crew provisioning to be provided by Charterer in arrangement with crew. If monetary compensation shall be agreed, then it shall be of no less than €40 per crew member per day. Charterer shall provide crew with sleeping cabin/berth and shower/toilet use to be designated to them onboard. Istion only aids in finding and hiring local freelance crew directly from Charterer without any surcharge or other fee; facilitating such an arrangement between Charterer and freelance crew does not impose any responsibility on Istion Adriatic doo., arising from the performance of services by crew. Istion is not to be considered as having acted as crew agent or employer but merely introduced parties. As such, Istion Adriatic doo. makes no representations or warranties as to crew services nor assumes any liability for any whatsoever act, fault, omission, or negligence of crew. Crew payments are payable at the base in cash by the Charterer, or in advance via Bank Transfer upon request.

#### **15. OTHER OPTIONAL SERVICES\***

Subject to availability:

▶ **Pet on board** up to 7kg: €150/charter

▶ **Fast Track Pack:** €150/charter  
Access to the yacht by 14:00 hrs on embarkation day, only if feasible. Payable only at base prior to embarkation, by the Charterer.

▶ **Overnight embarkation:** €150  
Embarkation on yacht & overnight stay the day before charter starts, Check-in by 13:00hrs on charter start day Subject to last minute availability of yacht on previous day. Payable only at base, prior to embarkation by the charterer.

#### **16. OPTIONAL EQUIPMENT ARRANGEMENTS\***

▶ **Wi-Fi router** (subject to GSM coverage up to 100GB): €40/week

▶ **Stand up paddleboard** (SUP): €120/week

▶ **Safety Net** (installed): €150/charter

▶ **Extra Linen:** €10/set

▶ **Automatic life jackets:** €20/unit per week.

▶ **Portable BBQ:** €120/week.

All Extras by independent providers, non-commissionable, subject to availability, payable by cash or credit card directly by the Charterer at base prior to embarkation, or in advance via Bank Transfer, unless otherwise specified. Listed Prices include local taxes and VAT calculated as per current rates applicable and valid to this date (VAT 25%), subject to change without prior notice or responsibility of the Broker, the Stakeholder or the Supplier. Should any changes in applicable tax legislation take place after booking, that result in change of VAT and hence of total amount(s) due, then the difference will be credited or debited accordingly to the Charterer.

#### **BOOKING TERMS**

All bookings are subject to these terms, any special booking conditions laid out in Istion offer statement and Charter Party Terms which form an integral part of agreement. By requesting to proceed with Booking, Charterer and Broker(s) acknowledge to have read, understood, and agreed to all applicable terms and conditions of booking and of charter. By taking delivery of the yacht, Charterer confirms to have read, understood and agreed to without modification of all Charter Party Terms and assumes full responsibility pursuant to those terms, even if Charterer has not signed himself or at all the Charter Party.

#### **17. BOOKING CONFIRMATION**

Any availability offered is not reserved for the charter client until a booking is placed under these terms:

▶ Options are placed upon request, for no more than 3 days.

▶ Bookings are confirmed and binding on Istion only when: **1.** duly signed Reservation Forms has been provided, and **2.** 1st payment has been cleared in Istion bank account within the deadlines set in the booking agreement.

▶ Istion reserves the right to, without any prejudice nor liability and without the obligation for prior notice, treat any booking for which documentation and/or payments have not been provided within the deadlines set forth in the booking agreement and in compliance with agreed terms, as having been cancelled by Charterer.

#### **18. CHANGES IN BOOKING**

Each booking is specific to a particular yacht, and any changes to the booking are subject to written confirmation by Istion. Istion reserves the right to make changes by assigning any booking to another yacht, at any time before the charter start date, provided that the replacement yacht is of equivalent or better type, model, age, equipment and specifications.

#### **19. OFFER CONDITIONS**

Yacht's specification and equipment may vary from those presented on the internet or on any promotional material. Actual yacht & equipment details are valid only as listed / described in the specific offer statement provided by Istion in response to each inquiry for charter.

Information, demonstration models, information sheets, brochures, catalogues, webpages etc. are only of an indicative nature and may, in no event, be considered as firm offers or legally binding elements. Photos and videos of yachts on webpages are merely indicative as to the type and model of the yachts offered and not contractually binding.

Istion makes every effort to update and/or add booking calendar and yacht details and content to its website and B2B booking engines as often as possible. Despite this care and attention, it is possible that content is incomplete and/or incorrect. Specifically, the prices and other infor-





mation on our websites, on B2B booking engines and on our offer statements are subject to the probability of typing errors and/or programming mistakes. One cannot claim an agreement with Istion based on such errors. In the context of each Booking / Charter Agreement, all persons permitted aboard the vessel by the Charterer during the charter period shall be deemed vicarious agents of the Charterer. Istion will however deal only with the Broker and the Charterer who will also be the lead name in all subsequent correspondence, including changes, amendments and cancellations.

## 20. DOCUMENTATION

Only documentation (e.g. offers, forms, contracts, checklists etc.) issued by Istion can be accounted for as official proof of the conditions of each charter. Guest comments and evaluations on such forms are to be accounted for as testimony on the services provided. Istion retains the right to completely disregard any documents/forms etc. not issued by Istion.

## 21. COMPLAINTS & ASSISTANCE

Istion provides 24/7 support line to charter clients during their holiday. Charter clients requiring assistance whilst away should inform the local base manager without undue delay, then he will endeavor to put things right asap.

On condition that the Charterer will cooperate in such efforts, Istion will strive to resolve any technical issue within 8 working hours but understandably this may not be feasible in remote locations.

In any case that the Charterer fails to either respond to communications or to comply with the instructions provided by Base Manager, the Charterer shall forfeit any right to complaint.

Istion reserves the right to disregard any complaint which pertains to a condition that could be remedied during the charter and for which Charterer and/or Skipper have failed to comply with the instructions and requirements of Istion necessary to remedy the cause of complaint. Charterer/Skipper do in such case forfeit any

right to claim any compensation due to the complaint.

In cases of complaints, notice must be given to Istion by written communication specifying the precise nature of the complaint within 24-hours of the event or occurrence and not after the charter period has ended. Any claim or complaint received after charter period, may be disregarded.

## 22. YACHT DISABLEMENT OR TOTAL LOSS

In the event of failure to deliver the yacht by reason of force majeure, (including but not limited to yacht disablement, actual or constructive total loss before the charter commencement date) then all amounts collected shall be due for immediate reimbursement, without interest, to Charterer.

Istion will in any such case make best effort to provide substitution vessel, but neither Istion, nor Owner, nor Broker are liable to ensure availability of a substitution vessel nor to indemnify the Charterer for consequential damage (as for example for travel and/or accommodation costs) incurred by Charterer. For the purpose of clarity, it is expressly stated that a yacht charter is a stand-alone sea service; it is neither a travel package nor a linked-travel arrangement. Istion is under no contractual obligation or legal liability, to provide the Charterer with a replacement boat or to pay any compensation in the event of disablement/immobilization or total loss of the yacht during the charter, by reason attributed to Charterer.

## 23. LOCAL FORMALITIES

It is a condition of booking that all persons embarking the yacht will in compliance with local regulations provide certain information that will be provided to governmental authorities. The information to be provided will include, but not be limited to, full name (as shown in passport or travel document), gender, date of birth, travel document type, number, country of issue and expiry date and country of residence. Once booking is requested, Charterer will be provided with the Reservation Form to sign.

## 24. SAILING QUALIFICATIONS

No licensing is required by charter clients for skippered or crewed charters.

Bareboat charters in Croatia mandate that there must be at least one certified sailing yacht skipper who also holds a valid VHF operator's license.

The skipper should be competent at handling a yacht in confined quarters, anchoring, berthing and mooring in varying conditions and be able to use navigation and pilotage skills to ensure safety of yacht and of all passengers and materials into account, at all times.

[Click here](#) to view the list of valid sailing licences for bareboat charters in Croatia.

A copy of all sailing certificates must be sent and received by Istion at least 2 weeks before the start of the charter. It is also required that skippers take their original copies of certificates with them, as they will be asked to present them with their boat paper to the port authorities on arrival.

Charterer is always liable for suitability of his qualification and certification and neither Istion or the Broker bear any responsibility in case of rejection of sailing certificates by local port authorities. Any Charter Agreement is entered into on the basis of the Charterer's certification and competence in sailing, seamanship and navigation warranted by him and in the event of any error, omission or misinterpretation in this respect being subsequently discovered, Istion shall be entitled to either require from Charterer to own his own expense hire a professional skipper or terminate such agreement forthwith and to retain all amounts payable by Charterer under the provisions of such agreement.

## 25. CHARTER VAT

Current VAT rate valid to this date is 13% and subject to change without prior notice or responsibility on the yacht Broker, the Stakeholder or the yacht Owner.

Kindly note that in compliance with tax regulations of the Republic of Croatia, any discount that may be offered from the agent's commission and not commu-



nicated to Istion in time so as to properly reduce final charter price is subject to VAT (13%) and income tax (18%).

Please ensure to communicate to Istion the final price of charter and any discount offered from your commission immediately upon booking and no later than balance payment date. In any other case kindly understand that we reserve the right to deduct any such taxes from broker and / or charterer (including the collection of amounts due from Charterer's security deposit).

## 26. YACHT INSURANCE

All yachts are insured in fulfillment of Port State regulations against all accidental damage including damage to third parties. Insurance does include cover for Yacht Hull, Machinery, and Equipment as well as for Third Party liability.

Theft or loss of personal belongings of any persons aboard, likewise all accidents of charter travelers, are excluded from the scope of this insurance.

Yacht insurance may not cover an insurable event caused or connected to willful misuse, gross negligence, fraudulent behavior, illegal activity, breach of charter terms (including any indebtedness created by non-payment of repairs or of refueling or of berth dues etc.). The insurance cover includes a deductible provision which applies per insurable event, hence an excess security deposit to be borne by the Charterer.

## 27. OTHER INSURANCE

Except for yacht insurance stated above, no other insurance is included. For the purpose of clarity and without limitation, it is expressly stated that the yacht charter does not include Skipper Liability, Travel, Personal Items, Personal Accident, Trip Cancellation or Trip Curtailment insurance. It is strongly recommended that all persons embarking the yacht will have obtained adequate and valid travel insur-

ance and that skipper obtains Skipper's Liability insurance.

**Disclaimer:** *Even in case Istion may facilitate the placement of insurance, Istion has not acted as an insurance agent or broker but merely introduced parties. As such, Istion makes no representations or warranties as to coverages afforded under the policies nor assumes any liability for any whatsoever act, fault, omission or negligence of Istion, for any denial of cover by insurers for whatever reason or for any applicable policy deductible(s). The insured is at all times recommended to carefully read the insurance policy conditions and to consult insurance brokers and obtain professional assurance that the policy conditions are appropriate to the particular situation.*

## 28. BROKER COMMISSIONS

▶ Charter prices in Istion official pricelist include Agent's commission: 20% applicable on the charter fee net of VAT (i.e. on the amount of final charter price after VAT has been deducted).

▶ Optional & compulsory extras and additional services are non-commissionable.

▶ Broker's commission shall be deemed to have been earned when the charter is fully executed and charterer is not eligible for a refund

▶ Broker's commission shall be retained on a pro rata basis, when charterer is eligible for a refund as per Istion's terms

▶ In any event of charter cancellation or curtailment, broker's commission shall automatically be adjusted on a pro rata basis.

## 29. ISTION GROUP REFERENCES

▶ **GNT0 / Greek National Tourism Organization:** Istion Yachting is licensed by GNT0 (license number 1143E63000060500 MHTE) since 1992 and supervised by the Ministry of Culture and Tourism.

▶ **MYBA / The International Yacht Brokers' Association:** Istion Yachting

is a corporate MYBA member.

▶ **SITESAP / Greek Professional Yacht Owners Association:** Istion Yachting is member of SITESAP, since 2000.

▶ **HPYOA / Hellenic Professional Yacht Owners Association:** Istion Yachting is member of HPYOA, since 1996.

▶ **GYA / Greek Yachting Association:** Istion Yachting is a founding member of GYA, established in 2013.

▶ **CYBA / Charter Yacht Brokers Association:** Istion Yachting is member of CYBA the International Charter Yacht Brokers Association.

▶ **ISS / International Super Yacht Society:** Istion Yachting is member of the International Super Yacht Society.

▶ **ECPY / European Community for Professional Yachting:** Istion Yachting is member of the European Community for Professional Yachting.

▶ **YACHT-POOL International Financial Security System:** Istion Yachting is member.

*Present statement of Terms & Conditions is issued the 27th of March 2024 and replaces any previous statements.*

beautiful people, beautiful yachts

[www.istion.com](http://www.istion.com)

YACHT CHARTERS IN GREECE & CROATIA

**SKRADIN-CROATIA / ATHENS / LAVRION / KOS / RHODES  
LEFKAS / CORFU / PREVEZA / SKIATHOS / VOLOS / PAROS / MYKONOS**

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**ATHENS BASE**

Alimos Marina, 174 55  
Athens-Greece

**LAVRION BASE**

Lavrion Port, 195 00  
A.G. Papandreou Str.  
Attica-Greece  
Tel +30 22920 69193

**KOS ISLAND BASE**

Kos Marina, 853 00  
Dodecanese Islands-Greece  
Tel +30 22420 22195

**RHODES ISLAND BASE**

New Rhodes Marina, 851 00  
Dodecanese Islands-Greece  
Tel +30 22410 31832

**MYKONOS ISLAND BASE**

Tourlos, 846 00  
Cyclades Islands-Greece

**PAROS ISLAND BASE**

Parikia port, 844 00  
Cyclades Islands-Greece

**LEFKAS ISLAND BASE**

D-Marin Lefkas marina,  
311 00 Ionian islands-Greece  
tel +30 26451 00199  
Lefkas Port, Lefkas 311 00,  
Ionian Islands-Greece

**CORFU ISLAND BASE**

D-Marin Gouvia marina,  
491 00 Ionian Islands-Greece  
tel +30 26610 90560

**PREVEZA BASE**

Preveza port, 481 00  
Epirus-Greece

**SKIATHOS ISLAND BASE**

New Skiathos port, 370 02  
Sporades Islands-Greece

**VOLOS BASE**

1, Ogl Str., 382 21  
Volos, Thessalia-Greece  
tel +30 24210 22994

**SKRADIN BASE / CROATIA**

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222 22 Skradin-Croatia

